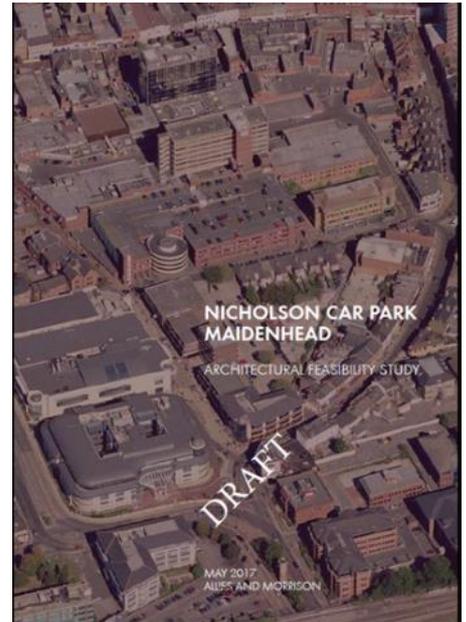


## Delivering Independence & Tackling Isolation

### All Change in Maidenhead!

After decades of discussion and planning, finally the skyline of Maidenhead town centre is finally changing. For People to Places, an important part of this change concerns the Nicholson Car Park, home to Shopmobility Maidenhead for over 20 years. As has been widely reported, the car park is going to be knocked down and replaced with a new building.

In July, RBWM's Regeneration Committee put into the public domain a feasibility study. Obviously we are concerned as to what will happen to our vitally important facility. People to Places contacted RBWM to ensure our voice was heard in the design stage of the new building. We are working closely with the car park developers and RBWM to ensure that the new facilities are fit for purpose and have sufficient capacity for years to come. The plans are developing rapidly, so stay in contact to hear the proposals when they are finally announced.



While the new car park is being built, where is Shopmobility going to operate? Two potential sites have been suggested by RBWM, but both have pros and cons. We will consult with members as to what you would prefer to see in the interim period. Contact the Shopmobility Maidenhead office for more details.

### Our New Look Website

Have you seen the changed format of our website? One result of the LSF programme, is that we've redesigned our website and we've got plans to improve it further over the coming months! Our sincere thanks to Joe Rawlings who has volunteered many hours!

We'd like to use more pictures and photos, so if you have any appropriate pictures, we'd love to have a copy. Also, we need some graphic design help too. If anyone knows a designer or graphic artist who could help, please contact Peter Haley on 01628 587924.

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## Maidenhead Athletics Club's Easter10 Race Update

More than just a knobbly knee competition, the Easter10, held every Good Friday, was great day! Not only did the Athletics Club make People to Places its sponsored charity, raising £1,500; plus a further £600 in sponsorship raised by the People to Places team. However, the biggest shock was that Peter Haley, General Manager, who hasn't run previously for 30+ years, made it to the end and will run again next year! Our sincere thanks to the runners, the organisers and the fantastic People to Places support team.



Our thanks to (l—r), Steve Fletcher, Colin and Nicki Godbold, Jenny and Martin Blyth, Katie Chapple and Peter Haley (who finished 870 out of 884 runners!)

## Looking Forward to the Future

In previous Gazettes we've told you of the grant awarded to People to Places to help us to review and improve how we operate as a charity. That programme of work is now finished, but the benefits it's bringing to People to Places are still developing and becoming more profound as time passes. So what are the practical outcomes and advantages from all of this work? These are expressed in three ways:

- 1) **More Communication with our Members and Partners**  
One of the big issues identified was the importance of prioritising our marketing, both paper-based and through new technology. We've significantly increased our output on social media and we'd like to increase the use of email for our members. But it's about listening too. So, in response to members' feedback, we've developed an extended trips programme for this year and we're planning more for next year! Plus, we're researching new scooters that will better meet our members' needs and by actively recruiting more volunteer Drivers, so we can be more responsive to journey requests.
- 2) **The need for Continuous Improvement**  
Working to a high standard is something we've always sought to achieve; for example, having all of our Drivers achieve the national standard in minibus driving. Now, we want to build on this ethos by systematically improving all aspects of the organisation to ensure our service users, staff and volunteers and our partners get the best out of People to Places. To this end, we're embarking on a new system called PQASSO which provides a framework for review and improvement in the round.
- 3) **Supporting as wide a group of people as possible**  
In response to some of the feedback from our partners and following a review of the statistics about the growth in demands on the social care system, the Board of Trustees have decided to develop our support for people with dementia and their carers which has led to new partnerships which we hope will grow and develop over the years.

## Grant to buy a new Scooter

In the previous Gazette, we told you of the Coop Community Fund to support local community groups. In April this year, they kindly gave us a donation of over £5,300 which is absolutely fantastic! It has been decided to put £2,400 of this grant towards a new scooter and we're in the process of consulting with suppliers and members as to what is the best model to buy.

Also, the Coop Community Fund is open again and we're in the running in two local areas, Windsor and Cox Green! So you have until the end of October to help boost the amount donated to People to Places at no cost to you!



## It's About Time to Talk!

As has already been described, we are looking to enhance our communication with members and partners. A new strand of this effort will start in November when we will produce the first edition of a bi-monthly newsletter which will give a quick update on the organisation. Because of the cost of postage, it won't be sent to all of our members, but it will be available from:

- Both Shopmobility offices
- Your Community Transport Drivers
- Via email

So if you would like to keep more up to date with the organisation, or if you have suggestions (and we want your feedback!), contact Peter Haley, General Manager on [info@people2places.org.uk](mailto:info@people2places.org.uk)

This is all possible because the LSF grant bought us a fantastic A3 colour printer!

## Christmas Opening Times

Over the Christmas period our services will be available on a limited basis. Therefore please contact us in plenty of time to make your bookings.

### Shopmobility Maidenhead and Windsor

Saturday 23 December	10:00 am to 5:00 pm
Sunday 24 December	10:00 am to 2:00 pm
Monday 25 December	CLOSED
Tuesday 26 December	CLOSED
Wednesday 27 December	10:00 am to 2:00 pm
Thursday 28 December	10:00 am to 2:00 pm
Friday 29 December	10:00 am to 2:00 pm
Saturday 30 December	10:00 am to 5:00 pm
Sunday 31 December	CLOSED
Monday 1 January	CLOSED
Tuesday 2 January	Normal hours resume

Over this period, the latest time to hire equipment will be 45 minutes before the published closing time.

We are opening Shopmobility Maidenhead on the four Sundays before Christmas. See the flyer in Shopmobility from mid-November for more details.

### Community Transport

There will be limited community transport service operating over the Christmas period for pre-booked transport only. All requests for transport over the Christmas period must be booked early to enable arrangements to be made. The Booking Line will be open up to Friday 22 December as normal and will reopen on Tuesday 2 January 2018.

If you need to contact us due to any changes, please call 01628 587920 and leave a message.



Autumn  
2017

# People to Places

Gazette

## How to Contact Us

### Community Transport

Booking Line	01628 587920
General Enquiries	01628 587923
General Email Address	info@people2places.org.uk

### Shopmobility

<b>Monday — Saturday</b>	<b>10:00am — 5:00pm</b>
<b>MAIDENHEAD</b>	<b>WINDSOR</b>
Nicholson's Car Park	The Coach Park
Broadway, Maidenhead	Alma Road, Windsor
SL6 1NT	SL4 3HY
 <b>01628 543038</b>	 <b>01753 622330</b>

### People to Places' Main Office

2<sup>nd</sup> Floor, Unit 4  
S.C. House  
Vanwall Road  
Maidenhead  
SL6 4UB

Registered Charity number: 1091387  
Company Limited by Guarantee: 04371133

## We're Part of a Wide Network

People to Places is a member of:



People to Places is also part of the national Minibus Drivers Awareness Scheme (MiDAS).

## Are You Following Us?

You can now find us online, whether it is on our new and improved website, or on social media.

 : [www.people2places.org.uk](http://www.people2places.org.uk)

 : [@PeopletoPlaces](https://twitter.com/PeopletoPlaces)

 : [facebook.com/PeopleToPlaces](https://facebook.com/PeopleToPlaces)

People to Places is very grateful for the wide support it receives, particularly the Royal Borough of Windsor & Maidenhead, the Louis Baylis (Maidenhead Advertiser) Charitable Trust and Seiko U.K. Ltd.



# SEIKO U.K. Limited

